

## Service and Information Security Management System Policy of “AzInTelecom” LLC

“AzInTelecom” LLC undertakes the followings in regards to ensuring the service management and information security when organizing the services of international voice traffic exchange between Azerbaijan and foreign countries, certification of telecommunications imported to Azerbaijan and “Infrastructure as a Service (IaaS)” under the Data Center:

- ✓ To provide the high-quality services to our customers, fully satisfying their requirements by ensuring the most effective and agreed processing level in a satisfactory extent in order to propose the advantageous offers to them.
- ✓ To ensure compliance of our activity with the national and international standards, the requirements of the regulatory legal acts and legislation of the Republic of Azerbaijan, as well as identification and reconciliation of the effectiveness criteria for systematic improvement of the procedures.
- ✓ To define regularly the goals that are thoroughly considered in the field of quality in order to ensure an agreed processing level.
- ✓ To ensure excellence in IT service management.
- ✓ To review regularly the policy of the office (company) in terms of compliance and to renew it, if necessary.
- ✓ To ensure confidentiality, integrity and availability of the information resources, company resources and services.
- ✓ To protect the data in accordance with the classification level during input and processing operations.
- ✓ To avoid unauthorized access to information, in accordance with the intellectual property rights of customers, partners, competitors.

Acting Director of “AzInTelecom” LLC



Leyla Mammadova